

Mental Health Services and Community Resources for San Francisco Residents

Crisis Assistance

San Francisco Suicide Prevention

24/7 Crisis Hotline: Call (415) 781-0500

24/7 Text Line: Text (415) 200-2920

National Suicide and Crisis Lifeline

Call 988 or 1-800-273-TALK (8255)

Comprehensive Crisis Services for outreach visits for adults and children during mental health crises

Mobile Crisis Treatment Team: Call (415) 970-4000

Child Crisis: Call (415) 970-3800

Westside Crisis Clinic

Drop-in emergency psychiatric care for adults
Monday through Friday from 7:30 a.m. to 4 p.m.

245 11th Street, San Francisco, CA 94103

Call (415) 355-0311

Dore Urgent Care Clinic

Drop-in help available 24/7

52 Dore Street, San Francisco, CA 94103

Call (415) 553-3100

Zuckerberg SF General Hospital

Psychiatric Emergency Services available 24/7

1001 Potrero Avenue, San Francisco, CA 94110

Call (628) 206-8125

Support Phone Lines

Peer-Run Mental Health Warm Line: 24/7

nonemergency mental and emotional support. Call or
Text (855) 845-7415. [Online chat](#) also available.

Veterans Crisis Line: 24/7 confidential support.

Call 1-800-273-8255 and Press 1 or Text 838255.

[Online chat](#) also available.

Substance Use Relapse Prevention Line:

Call (415) 834-1144

Drug Info Line: Call (415) 362-3400

HIV Nightline: Call (415) 434-2437 (local) or 1-800-2732437

TTY Line: Call (415) 227-0245

San Francisco Department of Public Health (SFPDH)

Access Helpline available 24/7 for mental health and substance use information, referral services, or appointments.

Call (415) 255-3737 or 1(888) 246-3333

TDD (888) 484-7200

Staff speak Cantonese, Spanish, Vietnamese, Tagalog, Russian, and other languages. The Access Helpline is prepared to speak with callers in any language. Translators are used if needed.

San Francisco Behavioral Health Access Center

1380 Howard Street, First Floor, San Francisco, CA

Monday through Friday, from 8 a.m. to 7 p.m.

Saturdays and Sundays from 9 a.m. to 4 p.m.

Department of Public Health's Directory of Mental Health Providers in San Francisco

<https://www.sf.gov/mental-health-and-substance-use-disorder-provider-directories>

Department of Public Health's Directory of Substance Use Disorder Providers in San Francisco

<https://www.sf.gov/mental-health-and-substance-use-disorder-provider-directories>

Current availabilities in San Francisco's substance use and mental health residential treatment programs.

FindTreatmentSF.org

Other Mental Health and Substance Use Services

Felton Institute for clinical programs and social services for youth, adults, and families, including adult full-service partnerships and early psychosis services, 1500 Franklin Street, San Francisco, CA 94109. Monday through Friday, from 9 a.m. to 5 p.m.
Call (415) 474-7310

Positive Resource Center for residential treatment, supportive housing, other services, and legal advocacy
170 9th Street, San Francisco, CA 94103
Drop-in Monday through Friday, from 9 a.m. to 5 p.m.
Call (415) 777-0333



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Housing Assistance

Homeless Advocacy Project

Drop-in clinic Tuesday through Friday, 1 p.m. to 3 p.m.
125 Hyde Street, San Francisco, CA 94102
Call (415) 575-3130 or Toll-Free 1-800-405-4427

Tenderloin Housing Clinic

488 Ellis Street, San Francisco, CA 94102
Call (415) 885-3286

Dolores Street Community Services

938 Valencia Street, San Francisco, CA 94110
Call (415) 282-6209

Larkin Street Youth Services (for ages 18 to 24)

134 Golden Gate Avenue, San Francisco, CA 94102
Monday through Friday, from 9 a.m. to 5 p.m.
Closed Thursdays at 4 p.m.
Call (415) 673-0911 extension 200
Email TAYNavigation@larkinstreetyouth.org

3rd Street Youth Center and Clinic (for ages 12 to 24)

Walk-ins welcome Monday to Friday, 1 p.m. to 5 p.m.
Closed the second Wednesday of every month.
1728 Bancroft Avenue, San Francisco, CA 94124
Call (415) 822-1707

Youth Temporary Shelters

Larkin Street Services 24/7 Hotline Call
(415) 673-0911 and Press 1 to connect to
immediate services

Larkin Street Services 24/7 Emergency Shelters

Lark-Inn for Youth (for ages 18 to 24)
Call 1 (800) 447-8223
Diamond Youth Shelter (for ages 17 and under)
Call 1 (800) 669-6196 for an emergency bed; visit one
of the youth access points.
<https://larkinstreetyouth.org/get-help/drop-in-centers/>

Dolores Shelter Program

Daily overnight-only shelter. Open 6 p.m. to 8 p.m.
First-come, first-served. Lining up begins at 5:30 p.m.
1050 S Van Ness Avenue, San Francisco, CA 94110

Adult Temporary Shelters

San Francisco Homeless Outreach Team (SFHOT)
Call (628) 652-8000 to connect to available resources.

Drop-In Centers for Basic Needs

Mission Neighborhood Resource Center

Drop-in services include daytime shelter and basic
needs, resources for accessing night shelters, primary
medical and mental health care, and case management
165 Capp Street, San Francisco, CA 94110
Call (415) 869-7977
Open on Monday, Tuesday, Wednesday, Friday from 7
a.m. to 12 noon and from 2 p.m. to 6 p.m. Open on
Thursday from 7 a.m. to 5 p.m. and Saturday from 7
a.m. to 12 noon

GLIDE Walk-In Center

330 Ellis Street, San Francisco, CA 94102 (Room 101)
Call (415) 674-6012
Monday through Friday 8:30 a.m. to 5 p.m.

Compass Family Services

37 Grove Street, San Francisco, CA 94102
Call (415) 644-0504
Open on Monday, Wednesday, Thursday, Friday from 9
a.m. to 12 noon and from 1 p.m. to 5 p.m.
Open on Tuesday from 9 a.m. to 12 noon.

Legal Assistance

ACCESS Center for help with filing a CARE Petition
400 McAllister Street, 5th Floor, San Francisco, CA
94102 or visit the court's [self-help webpage](#)

Legal Assistance to The Elderly

1663 Mission Street, Suite 225, San Francisco, CA
94102, or visit info@laesf.org

Homeless Advocacy Project

125 Hyde Street, San Francisco, CA 94102 or visit
<https://www.sfbar.org/jdc/jdc-legal-services-programs/hap/>

