

The ACCESS Center is here to give you information to help you better represent yourself



We will give you *legal information*, **NOT** legal advice.

- The ACCESS Center is available to help both parties to a case, which means we may also help the other side in your case.
- We do **NOT** represent you, will **NOT** act as your lawyer, and your meetings with us are not private. This means that what you tell the ACCESS Center is **NOT** confidential.
- We can help with general information and instructions with San Francisco cases only and when appropriate, we may give you referrals for other resources.
- We are not able to assist nor answer questions for third parties or family members, including attorneys, law firms, document preparers and paralegal services.
- Communications between you and the ACCESS Center are not confidential. You may want to consult with your own attorney if you want personalized advice or strategy, to have a confidential conversation, or to be represented by an attorney in court.
- ACCESS Staff cannot advise, strategize, go to court on your behalf, nor speak to a judge to discuss your case. Contact the (BASF) Bar Association of San Francisco's Lawyer Referral Service at **(415) 989-1616** to hire an attorney, and/or to see if you qualify for a low fee or free attorney.

For updates of hours of operation, FAQs informational materials, and other available self-help online services, visit the ACCESS Center webpage at
www.sf.courts.ca.gov/self-help

Online Chat Assistance: 	For <i>Dissolution of Marriage</i> online chat assistance, visit the ACCESS Center webpage at: www.sf.courts.ca.gov/self-help Monday, Tuesday, Thursday 12:00 noon to 2:30 p.m.
Live Helpline: (415) 551-0605	For telephone information and referrals for cases involving Child Support, Family Law, Restraining Orders, Small Claims, and Name and Gender Change , call the Live Helpline at (415) 551-0605 Monday, Tuesday, Thursday 8:00 a.m. to 11:00 a.m.
Online Assistance: 	For online inquiries, complete the intake form at: https://www.surveymonkey.com/r/SF-ACCESS Please note: No attachments and no email correspondence are accepted.
In-Person Triage: 	Monday, Tuesday, Thursday at Civic Center Courthouse. For in-person triage, intakes, and referrals, visit the ACCESS Center Monday, Tuesday, Thursday at 8:30 a.m. You must sign-in on the 5th floor to obtain a ticket. (limited tickets are available) Customers will be assisted on a first come first serve basis. Session is FULL? Need extra help? Skip In-Person Triage and call the helpline (415) 551-0605, online chat, or submit an online email inquiry.

The ACCESS Center can help with:

- Divorce/Dissolution of Marriage or Domestic Partnership/Legal Separation/Nullity of Marriage
- Determine Parentage/Parental Relationship
- Child Custody and Visitation
- Child Support/Spousal Support
- Domestic Violence Restraining Orders
- Civil Harassment Restraining Orders
- Name Changes/Gender Changes
- Evictions (Residential)
- Guardianship of the Person
- Conservatorship of the Person
- Step-Parent Adoptions to Confirm Parentage
- Small Claims
- CARE Court

ACCESS Center
400 McAllister Street, San Francisco, CA 94102-4514
For court information: www.sf.courts.ca.gov
For forms and additional info: www.courts.ca.gov