

NEWS RELEASE

SUPERIOR COURT OF CALIFORNIA

COUNTY OF SAN FRANCISCO



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THE COURT PARTNERS WITH FILE & SERVEEXPRESS FOR NEW EFILING MANAGER SYSTEM THAT EXPANDS CUSTOMER OPTIONS FOR EFILING VENDORS

The San Francisco Superior Court has selected File & ServeXpress as the vendor to serve as its efilings manager (EFM) for general civil, complex civil, family and probate cases, effective June 3, Court Executive Officer Brandon E. Riley announced today.

“The Court has a legacy partnership with File & ServeXpress to provide electronic filing to litigants,” Riley said. “File & ServeXpress has designed a solution to meet the Court’s EFM requirements to manage the process that enables all San Francisco-certified Electronic Filing Service Providers (EFSPs) to file civil documents on behalf of their customers.”

The Court’s decision follows a competitive bidding process, which led to the selection of File & ServeXpress. The company’s new solution for San Francisco will change the efilings landscape by:

- Expanding opportunities for EFSPs to file into previously exclusive case types, such as asbestos, complex litigation, and probate trust and estate cases, allowing filers

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to submit documents across a broader range of cases, thereby enhancing court access;

- Modernizing the Court’s technological infrastructure for future advancements in electronic filing; and
- Streamlining the submission process and reducing administrative burdens for filers and court personnel.

An EFM is a tool courts use to organize and manage efilings data such as documents, transaction metadata, party attributes, and more. An effective EFM can ingest the document intake information from various efilings interfaces and format the data in a single cohesive system for court users to seamlessly access and process.

A list of approved EFSPs and attorney services companies can be found on the Court’s website [here](#).

File & ServeXpress has provided efilings service to the Court for more than 23 years, successfully integrating with the Integrated Justice System, the Court’s civil case management system.

“We believe our winning combination of people, process, and technology, partnered with our longstanding relationship with the California courts, makes File & ServeXpress the ideal choice to take on this project,” said Tammy Carter, Chief Executive Officer. “We’re no strangers to integration and innovation, and we are excited to work with the San Francisco Superior Court to offer an EFM solution that benefits the entire legal and judicial community.”

During the transition from the court-managed EFM system to new system, the workflow for efilers will remain unchanged, providing continuity with efilings processes.

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