

NEWS RELEASE

SUPERIOR COURT OF CALIFORNIA

COUNTY OF SAN FRANCISCO



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SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO ANNOUNCES LAUNCH OF PARTWAYS™: A MULTILINGUAL GUIDE FOR SELF- REPRESENTED LITIGANTS NAVIGATING THROUGH DIVORCE

San Francisco, CA — The Superior Court of California, County of San Francisco is pleased to announce the launch of **PARTWAYS™**, a new multilingual, AI-assisted digital tool developed to help self-represented litigants navigate the legal divorce process. Developed by the Court's ACCESS Center (legal self-help), **PARTWAYS™** was built to provide accessible, personalized legal guidance for self-represented litigants, with a focus on divorce cases, the most common case type that court users seek assistance with at the ACCESS Center.

The tool combines a visual, step-by-step "wayfinder" roadmap with a 24/7 multilingual chatbot trained on the ACCESS Center's own legal self-help expertise. Users can explore general information immediately as a guest, with no account required, and may optionally create a **free profile** to save their progress and receive reminders as their case moves forward.

PARTWAYS™ is available now, free to download on the App Store and Google Play, as well as through the **PARTWAYS™** web application at <https://partways.sftc.org>.

The system was developed over multiple grant-funded cycles, drawing on more than a thousand hours of collaboration with legal Subject Matter Experts to ensure the guidance **PARTWAYS™** provides is accurate at every stage of a case.

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PARTWAYS™/SFSC
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Every year, the ACCESS Center serves thousands of self-represented litigants with real-time language assistance provided in over a dozen languages. **PARTWAYS™** launches today in **English, Spanish, and Chinese**, with plans to expand to additional languages in the future.

The ACCESS Center ("Assisting Court Customers with Education and Self-help Services") is the Superior Court of California, County of San Francisco's multilingual self-help center, providing legal information and assistance to court users representing themselves without an attorney in family law, civil protective orders, small claims, certain types of evictions, and probate matters.

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