

SPECIAL SCHEDULE FOR MAY 2020

The ACCESS Center is here
to give you information to help you represent yourself





We will give you *legal information*, **NOT** *legal advice*.

- The ACCESS Center is available to help both parties to a case, which means we may also help the other side in your case.
- We do **NOT** represent you, will **NOT** act as your lawyer, and your meetings with us are not private. This means that what you tell the ACCESS Center is **NOT** confidential.
- We can help with general information and instructions with San Francisco cases only and when appropriate, we may give you referrals for other resources.
- We are not able to assist nor answer questions for third parties or family members, including attorneys, law firms, document preparers and paralegal services.
- Communications between you and the ACCESS Center are not confidential. You may want to consult with your own attorney if you want personalized advice or strategy, to have a confidential conversation, or to be represented by an attorney in court.
- ACCESS Staff cannot advise, strategize, go to court on your behalf, nor speak to a judge to discuss your case. Contact the (BASF) Bar Association of San Francisco's Lawyer Referral Service at **(415) 989-1616** to hire an attorney, and/or to see if you qualify for a low fee or free attorney.

The ACCESS Center will be closed to the public through June 1, 2020.

For updates of hours of operation, FAQs informational materials, and other available self-help online services, visit the ACCESS webpage at www.sfsuperiorcourt.org/self-help

<p>Online Assistance:</p> 	<p>For online inquiries, complete the intake form at: https://www.surveymonkey.com/r/SF-ACCESS Please note: No attachments and no email correspondence are accepted.</p>
<p>Telephone Assistance:</p> 	<p>For telephone information and referrals for child support only, leave a voicemail Monday, Tuesday, Thursday, 8:30 a.m. – 11:30 a.m. at (415) 551-5880.</p> <p>For all other telephone information and referrals, leave a voicemail Monday, Tuesday, Thursday, 1:00 p.m. – 4:00 p.m. at (415) 551-0605.</p> <p>*Speak clearly and slowly. Leave your full name, telephone number, case information, and a brief question. Your call will be returned within 2 business days.*</p>

The ACCESS Center can help with:

- Divorce/Dissolution of Marriage or Domestic Partnership/Legal Separation/Nullity of Marriage
- Determine Parentage/Parental Relationship
- Child Custody and Visitation
- Domestic Violence Restraining Orders
- Child Support
- Spousal Support
- Civil Harassment Restraining Orders
- Name Changes/Gender Changes
- Evictions (Residential)
- Guardianship of the Person
- Conservatorship of the Person
- Step-Parent Adoptions to Confirm Parentage

Coming soon: Online Chat; Video Appointments; Video Workshops; Podcasts; Multilingual materials; in-person appointments and more!

San Francisco Superior Court

400 McAllister Street

San Francisco, CA 94102-4514

www.sfsuperiorcourt.org for Court information

www.courts.ca.gov for forms and additional info

www.sfsuperiorcourt.org/self-help

for ACCESS Center hours of operation and other available online self-help services

Eff. May.2020