

# WELCOME TO THE SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO

**WE ARE HAPPY TO HELP YOU IF WE CAN. HOWEVER, WE ARE ALLOWED TO HELP YOU ONLY IN CERTAIN WAYS, SINCE WE MUST BE FAIR TO EVERYONE.**

This is a list of some things the court staff can and cannot do for you.

<b>We can</b>	explain and answer questions about how the court works.	<b>We cannot</b>	tell you whether or not you should bring your case to court.
<b>We can</b>	provide you with the number of the local lawyer referral service, legal services program, family law facilitator program, and other services where you can get legal information.	<b>We cannot</b>	tell you what words to use in your court papers. (However, we can check your papers for completeness. For example, we check for signatures, notarization, correct county name, correct case number, and presence of attachments.)
<b>We can</b>	give you general information about court rules, procedures, and practices.	<b>We cannot</b>	tell you what to say in court.
<b>We can</b>	provide court schedules and information on how to get a case scheduled.	<b>We cannot</b>	give you an opinion about what will happen if you bring your case to court.
<b>We can</b>	provide you information from your case file.	<b>We cannot</b>	talk to the judge for you.
<b>We can</b>	provide you with court forms and instructions that are available.	<b>We cannot</b>	let you talk to the judge outside of court.
<b>We can</b>	usually answer questions about court deadlines and how to compute them.	<b>We cannot</b>	change an order signed by a judge.

Since court staff may not know the answers to all questions about court rules, procedures, and practices, and because we don't want to give you wrong information, we have been instructed not to answer questions if we do not know the correct answers. For additional information, please contact a lawyer or your local law library, or check the California Courts Self-Help Center Web site at [www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp).